

# Air Cargo Operations Training Course

## Professional Development Training Course Outline

|          |                                       |               |                         |
|----------|---------------------------------------|---------------|-------------------------|
| Category | Logistics and Supply Chain Management | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD                           | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

The global air cargo industry has evolved into a highly dynamic and technologically driven sector, demanding efficiency, compliance, and innovative operational strategies. Air cargo operations encompass a complex network of logistics, regulatory adherence, safety protocols, and supply chain management practices. Air Cargo Operations Training Course equips participants with a comprehensive understanding of cargo handling, documentation, transportation safety, and operational efficiency, enabling professionals to navigate the evolving landscape of air freight logistics effectively. Participants will gain insights into international standards, cargo security regulations, and best practices for maximizing operational performance in a competitive market.

Participants will also explore the integration of technology in air cargo operations, including digital documentation, cargo tracking systems, and automated inventory management. Through practical case studies, industry simulations, and hands-on exercises, trainees will develop critical decision-making skills to enhance efficiency, minimize operational risks, and ensure compliance with international and local regulations. This course is designed for professionals seeking to strengthen their expertise in air cargo logistics, achieve operational excellence, and contribute to organizational growth and profitability.

### Programme Curriculum

#### Air Cargo Operations Training Course

##### Introduction

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### **Course Objectives**

By the end of this course, participants will be able to:

1. Understand the fundamentals of air cargo operations and international air freight regulations.
2. Apply effective cargo handling procedures and safety protocols.
3. Master air waybill documentation and customs clearance processes.
4. Implement cargo tracking and monitoring systems for operational efficiency.
5. Analyze air cargo supply chain management and logistics strategies.
6. Integrate technology-driven solutions in cargo operations.
7. Develop risk management strategies to ensure cargo security.
8. Optimize warehouse and inventory management for air freight.
9. Enhance customer service standards within air cargo operations.
10. Identify and comply with IATA and ICAO regulatory standards.
11. Manage perishable, dangerous, and oversized cargo effectively.
12. Utilize performance metrics and KPIs to improve operational outcomes.
13. Conduct continuous improvement initiatives in air cargo logistics.

### **Organizational Benefits**

- Improved operational efficiency in air cargo handling and logistics.
- Enhanced regulatory compliance and reduced operational risks.
- Optimized warehouse and cargo inventory management.
- Improved customer satisfaction and service delivery standards.
- Increased profitability through operational excellence.
- Strengthened risk management and cargo security practices.
- Integration of technology for better tracking and monitoring.
- Development of skilled and competent air cargo professionals.
- Streamlined documentation and customs processes.
- Better decision-making and strategic planning capabilities.

### **Target Audiences**

- Air cargo operations managers and supervisors
- Freight forwarders and logistics coordinators
- Airline ground handling staff

- Warehouse and inventory managers
- Regulatory compliance officers in aviation
- Supply chain and logistics professionals
- Transportation and distribution managers
- Professionals seeking certification in air cargo logistics

**Course Duration:** 5 days

## **Course Modules**

### **Module 1: Introduction to Air Cargo Operations**

- Overview of air cargo industry trends
- Key players and stakeholders in air freight
- Regulatory frameworks (IATA, ICAO)
- Air cargo documentation and procedures
- Case Study: Operational efficiency in a regional air cargo hub
- Practical exercise: Identifying cargo types

### **Module 2: Cargo Handling and Safety Protocols**

- Standard operating procedures for cargo handling
- Safety measures for personnel and equipment
- Handling dangerous goods
- Security protocols in air cargo
- Case Study: Cargo incident investigation and lessons learned
- Practical exercise: Simulated cargo handling

### **Module 3: Air Waybill and Documentation**

- Air waybill structure and requirements
- Customs clearance and compliance
- Documentation for international shipments
- Digital documentation and e-AWB
- Case Study: Documentation error analysis
- Practical exercise: Preparing air waybills

### **Module 4: Cargo Tracking and Monitoring Systems**

- Cargo tracking technologies
- Real-time monitoring and reporting
- Integration with supply chain systems
- Performance metrics and KPIs

- Case Study: Tracking efficiency improvement
- Practical exercise: Implementing a tracking system

## **Module 5: Supply Chain and Logistics Strategy**

- Air cargo logistics planning
- Route optimization and capacity planning
- Inventory management in air freight
- Coordination with freight forwarders
- Case Study: Supply chain disruption management
- Practical exercise: Optimizing cargo routes

## **Module 6: Technology Integration in Air Cargo**

- Automation in cargo handling
- Digital platforms for logistics management
- Predictive analytics in cargo operations
- RFID and IoT applications
- Case Study: Tech adoption impact analysis
- Practical exercise: Implementing digital solutions

## **Module 7: Risk Management and Cargo Security**

- Identifying risks in air cargo operations
- Security risk assessments
- Emergency response planning
- Cargo insurance and liability
- Case Study: Security breach analysis
- Practical exercise: Conducting a risk assessment

## **Module 8: Continuous Improvement in Air Cargo Operations**

- Performance evaluation and process improvement
- Lean practices in air cargo operations
- Customer service optimization
- Sustainable practices in air freight
- Case Study: Operational excellence project
- Practical exercise: Developing improvement plans

## **Training Methodology**

- Interactive lectures and presentations
- Practical exercises and simulations
- Case studies analysis for real-world application
- Group discussions and role-playing
- Hands-on activities in cargo handling and documentation
- Technology demonstrations and system walkthroughs

### Register as a group from 3 participants for a Discount

Send us an email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) or call +254769199797

### Certification

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

### Tailor-Made Course

*We also offer tailor-made courses based on your needs.*

### Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commencement of the training, to FINESKILL TRAINING CENTER account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 07 Sep 2026 | 11 Sep 2026 | Physical | \$1,500 |
| 14 Sep 2026 | 18 Sep 2026 | Physical | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 28 Sep 2026 | 02 Oct 2026 | Physical | \$1,500 |
| 05 Oct 2026 | 09 Oct 2026 | Physical | \$1,500 |
| 12 Oct 2026 | 16 Oct 2026 | Physical | \$1,500 |
| 19 Oct 2026 | 23 Oct 2026 | Physical | \$1,500 |
| 26 Oct 2026 | 30 Oct 2026 | Physical | \$1,500 |

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)