

Digital Marketing Strategies for Insurance Agents and Brokers Training Course

Professional Development Training Course Outline

Category	Insurance	Duration	5 Days
Base Fee	\$1,500 USD	Delivery Mode	Online / On-site Hybrid

Course Introduction

In today’s competitive insurance market, mastering digital marketing strategies is not just an advantage—it’s essential. Training Course on Digital Marketing Strategies for Insurance Agents & Brokers empowers insurance agents and brokers with advanced digital tools and techniques to increase lead generation, client engagement, and policy sales. With the insurance sector undergoing a digital transformation, professionals must leverage search engine optimization (SEO), social media marketing, email automation, and content strategy to stay ahead.

This course bridges the gap between traditional insurance sales and innovative digital outreach. By focusing on conversion-driven tactics, brand visibility, and data-driven decision-making, this program will enhance your ability to navigate platforms like Google Ads, LinkedIn, and YouTube to grow your agency or brokerage. Learn from real-world case studies, proven frameworks, and expert insights tailored for the modern insurance marketer.

Programme Curriculum

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Course Objectives

1. Understand digital marketing fundamentals for insurance professionals
2. Build an SEO-optimized insurance website for lead conversion
3. Generate quality leads through pay-per-click (PPC) advertising
4. Optimize social media channels for insurance branding
5. Implement automated email marketing workflows
6. Create high-converting insurance content marketing campaigns
7. Use video marketing to build trust and authority
8. Analyze and track digital campaign performance with analytics tools
9. Learn customer journey mapping in the digital insurance space
10. Master local SEO to dominate regional insurance markets
11. Understand Google My Business and its impact on insurance visibility
12. Manage online reviews and reputation for your insurance brand
13. Develop a digital marketing plan tailored to your agency's niche

Target Audience

1. Independent Insurance Agents
2. Insurance Brokers
3. Insurance Marketing Managers
4. Agency Owners
5. Digital Marketing Coordinators in Insurance Firms
6. Sales Executives in Insurance
7. Insurance Underwriters
8. Customer Retention Specialists

Course Duration: 5 days

Course Modules

Module 1: Digital Marketing Foundations for Insurance

- Introduction to digital marketing and insurance synergy
- Understanding digital consumer behavior
- Key channels: Search, Social, Email, and Paid Ads
- Importance of mobile-first insurance marketing
- Setting SMART goals for insurance marketing
- **Case Study:** How XYZ Agency increased digital leads by 250%

Module 2: Building an Insurance SEO Strategy

- Keyword research for insurance products
- On-page SEO optimization techniques
- Blogging for inbound traffic
- Link-building in the insurance niche
- Local SEO best practices
- **Case Study:** Ranking a regional broker on Page 1 of Google

Module 3: Social Media Mastery for Insurance Agents

- Identifying the right platforms: Facebook, LinkedIn, TikTok
- Creating engaging insurance content

- Paid social media advertising strategies
- Social listening for customer insights
- Building brand trust via social proof
- **Case Study:** Leveraging LinkedIn for B2B insurance sales

Module 4: Content Marketing & Storytelling for Brokers

- Creating customer-centric insurance content
- Utilizing infographics and data visualization
- Blog, video, and podcast content strategies
- Building a content calendar
- Repurposing content across channels
- **Case Study:** Growing engagement through storytelling

Module 5: Email Marketing & Automation

- Building an email list legally and effectively
- Segmentation strategies for policyholders
- Designing high-converting email campaigns
- Drip campaigns for onboarding and renewals
- Email metrics and optimization
- **Case Study:** Increasing policy renewals through automation

Module 6: PPC & Paid Advertising for Insurance

- Google Ads vs. Facebook Ads: Which works best?
- Setting up ad campaigns and targeting
- Budgeting and bidding strategies
- Creating compelling insurance ad copy
- Tracking ad performance with UTM codes
- **Case Study:** Driving targeted traffic with \$500/month

Module 7: Analytics, Metrics & Reporting

- Setting up Google Analytics and Tag Manager
- Understanding key performance indicators (KPIs)
- Heatmaps and user behavior tracking
- Campaign ROI calculation
- A/B testing for insurance messaging
- **Case Study:** Using data to reduce CPL by 40%

Module 8: Reputation Management & Compliance

- Managing Google and Yelp reviews
- Responding to negative feedback professionally
- Building trust through testimonials
- Ensuring HIPAA/insurance compliance in marketing
- Creating a crisis communication plan
- **Case Study:** Rebuilding an agency's reputation after a PR crisis

Training Methodology

- Interactive live webinars and video tutorials
- Hands-on workshops with real-time simulations
- Quizzes and assessments to reinforce learning
- Group discussions and peer-reviewed assignments

- Downloadable templates and actionable checklists
- One-on-one feedback and mentorship sessions

Register as a group from 3 participants for a Discount

Send us an email: info@fineskilltrainingcenter.com or call +254769199797

Certification

Upon successful completion of this training, participants will be issued with a globally- recognized certificate.

Tailor-Made Course

We also offer tailor-made courses based on your needs.

Key Notes

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commence of the training, to FINESKILL TRAINING CENTER account, as indicated in the invoice so as to enable us prepare better for you.

Upcoming Scheduled Sessions

Start Date	End Date	Location	Price
07 Sep 2026	11 Sep 2026	Online	\$1,100
14 Sep 2026	18 Sep 2026	Online	\$1,100
21 Sep 2026	25 Sep 2026	Online	\$1,100
28 Sep 2026	02 Oct 2026	Online	\$1,100
05 Oct 2026	09 Oct 2026	Online	\$1,100
12 Oct 2026	16 Oct 2026	Online	\$1,100
19 Oct 2026	23 Oct 2026	Online	\$1,100
26 Oct 2026	30 Oct 2026	Online	\$1,100

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