

# Global Insurance Market Dynamics and Competitive Strategy Training

## Professional Development Training Course Outline

|          |             |               |                         |
|----------|-------------|---------------|-------------------------|
| Category | Insurance   | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

The Global Insurance Market Dynamics & Competitive Strategy training course is designed to equip professionals with a deep understanding of the rapidly evolving global insurance landscape. Training Course on Global Insurance Market Dynamics & Competitive Strategy focuses on market trends, regulatory challenges, digital transformation, and competitive intelligence within the insurance sector. Participants will explore strategic frameworks and data-driven approaches to thrive in both mature and emerging markets.

With the rise of InsurTech, parametric insurance, and customer-centric business models, insurers are redefining how they operate and compete. This course empowers attendees to analyze market entry strategies, benchmark competitive positioning, and evaluate innovation-led growth in a disrupted insurance marketplace.

### Programme Curriculum

#### Global Insurance Market Dynamics and Competitive Strategy Training

##### Introduction

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##### Course Objectives

1. Analyze global insurance trends and their implications.
2. Understand market segmentation and target market identification.
3. Evaluate competitive strategies within life and non-life insurance sectors.
4. Examine InsurTech innovation and its transformative role.
5. Identify key regulatory frameworks and compliance challenges.
6. Develop digital transformation roadmaps for insurers.
7. Conduct SWOT and PESTLE analyses of top global insurers.
8. Understand the impact of climate change on insurance risk.
9. Explore AI and big data in claims management and underwriting.
10. Design effective customer experience strategies.
11. Investigate mergers, acquisitions, and strategic alliances.
12. Monitor emerging markets and growth opportunities.
13. Build strategic responses to global economic volatility.

### **Target Audiences**

1. Insurance Executives
2. Strategy Consultants
3. Risk Analysts
4. Compliance Officers
5. Financial Planners
6. Underwriting Managers
7. Actuarial Analysts
8. Regulatory Affairs Professionals

**Course Duration:** 5 days

### **Course Modules**

#### **Module 1: Global Insurance Industry Overview**

- Evolution of the global insurance market
- Key players and market shares
- Current global insurance trends
- Regulatory developments worldwide
- Impact of economic cycles on insurance
- **Case Study:** Comparing U.S. vs. Asia-Pacific market performance

#### **Module 2: Insurance Market Segmentation & Targeting**

- Types of insurance (life, health, property & casualty)
- Demographic and behavioral segmentation
- Targeting high-growth customer segments
- Product customization and bundling
- Market entry barriers and risk mitigation
- **Case Study:** Microinsurance adoption in Sub-Saharan Africa

#### **Module 3: Competitive Strategy & Benchmarking**

- Porter's Five Forces in insurance
- Value chain analysis and cost leadership
- Differentiation and niche strategies
- Competitive positioning tools
- Global benchmarking of insurance firms

- **Case Study:** Allianz vs. AIA strategic comparison

#### **Module 4: InsurTech and Digital Transformation**

- Role of AI, IoT, and blockchain
- Digital distribution channels
- Smart contracts and policy automation
- Customer onboarding and personalization
- Cybersecurity in digital insurance
- **Case Study:** Lemonade's disruptive model in U.S.

#### **Module 5: Regulatory Compliance and Risk Management**

- Global solvency regulations (Solvency II, NAIC)
- AML and KYC obligations
- Data protection and insurance privacy laws
- Enterprise risk management frameworks
- Regulatory technology (RegTech)
- **Case Study:** EU GDPR impact on reinsurance firms

#### **Module 6: Customer Experience and Engagement**

- Journey mapping in insurance sales
- Personalization through AI
- Customer retention strategies
- Omnichannel service platforms
- CRM and feedback loops
- **Case Study:** AXA's customer-first digital program

#### **Module 7: Strategic Growth through M&A and Alliances**

- M&A strategies in insurance
- Joint ventures and cross-border expansion
- Due diligence and post-merger integration
- Strategic fit and cultural alignment
- Legal and financial risks in deals
- **Case Study:** Prudential's expansion into African markets

#### **Module 8: Emerging Markets and Future Outlook**

- Growth opportunities in APAC, LATAM, and Africa
- Infrastructure and insurance penetration
- Mobile-based insurance models
- Government partnerships and subsidies
- Climate-resilient insurance products
- **Case Study:** Parametric insurance in Caribbean nations

#### **Training Methodology**

- Expert-led live virtual sessions with Q&A
- Hands-on group case study analysis and presentations
- Real-world simulations and strategy workshops
- Interactive quizzes and knowledge checks
- Downloadable toolkits, frameworks, and reading materials
- Post-course strategic planning template for immediate use

## Register as a group from 3 participants for a Discount

Send us an email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) or call +254769199797

### Certification

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

### Tailor-Made Course

*We also offer tailor-made courses based on your needs.*

### Key Notes

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.
- f. Payment should be done at least a week before commence of the training, to FINESKILL TRAINING CENTER account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 07 Sep 2026 | 11 Sep 2026 | Online   | \$1,100 |
| 14 Sep 2026 | 18 Sep 2026 | Online   | \$1,100 |
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,100 |
| 28 Sep 2026 | 02 Oct 2026 | Online   | \$1,100 |
| 05 Oct 2026 | 09 Oct 2026 | Online   | \$1,100 |
| 12 Oct 2026 | 16 Oct 2026 | Online   | \$1,100 |
| 19 Oct 2026 | 23 Oct 2026 | Online   | \$1,100 |
| 26 Oct 2026 | 30 Oct 2026 | Online   | \$1,100 |

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Ready to enroll or request a customized program? Book online or contact us:

**Register Online Now**

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)