

# Mass Customization in Manufacturing Training Course

## Professional Development Training Course Outline

|          |               |               |                         |
|----------|---------------|---------------|-------------------------|
| Category | Manufacturing | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD   | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

Mass Customization in Manufacturing is transforming the global production landscape by integrating the efficiency of mass production with the flexibility of custom-built products. In today's competitive and digitally driven economy, manufacturers are increasingly adopting Industry 4.0, smart manufacturing, AI-driven production systems, and agile supply chains to meet rising customer expectations for personalized products at scale. Mass Customization in Manufacturing Training Course is designed to equip professionals with advanced knowledge of lean manufacturing, digital twin technology, additive manufacturing (3D printing), IoT-enabled production systems, and data-driven customization strategies that enable scalable personalization without increasing operational costs.

The course provides a comprehensive understanding of how organizations can implement customer-centric production models, modular product architecture, real-time data analytics, and flexible manufacturing systems (FMS) to achieve operational excellence. Participants will explore how leading industries leverage mass customization strategies, smart factories, cloud-based manufacturing platforms, and AI-powered demand forecasting to reduce waste, improve efficiency, and enhance customer satisfaction. By combining theory with real-world applications, this training empowers professionals to design and manage highly responsive manufacturing ecosystems that align with modern digital transformation trends.

### Programme Curriculum

#### Mass Customization in Manufacturing Training Course

##### Introduction

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### **Course Duration**

5 days

### **Course Objectives**

1. Understand Mass Customization Strategy in Industry 4.0 ecosystems
2. Apply Lean Manufacturing and Agile Production principles
3. Integrate Smart Factory and IoT-enabled manufacturing systems
4. Design modular product architecture for customization flexibility
5. Implement AI-driven demand forecasting and predictive analytics
6. Optimize Supply Chain 4.0 for real-time responsiveness
7. Utilize Digital Twin technology in production planning
8. Explore Additive Manufacturing (3D Printing) for rapid customization
9. Develop Customer-centric product design frameworks
10. Enhance Operational Efficiency using Lean Six Sigma tools
11. Manage Cloud-based Manufacturing Execution Systems (MES)
12. Improve Data-driven decision-making in production systems
13. Build Sustainable and scalable mass customization models

### **Target Audience**

1. Manufacturing Engineers and Production Managers
2. Supply Chain and Logistics Professionals
3. Industrial Automation Specialists
4. Product Development and Design Engineers
5. Operations and Plant Managers
6. Quality Assurance and Lean Six Sigma Professionals
7. Business Analysts in Manufacturing Sector
8. MBA/Engineering Students specializing in Operations or Industrial Engineering

### **Course Modules**

#### **Module 1: Fundamentals of Mass Customization**

- Evolution from mass production to customization
- Types of customization models (collaborative, adaptive, transparent)

- Customer-driven manufacturing trends
- Cost vs customization balance
- Global market applications
- **Case Study:** Dell's Build-to-Order PC manufacturing model

## **Module 2: Industry 4.0 and Smart Manufacturing**

- Smart factory architecture
- IoT-enabled production systems
- Cyber-physical systems integration
- Real-time monitoring and control
- Automation in customization
- **Case Study:** Siemens Amberg Smart Factory

## **Module 3: Lean Manufacturing for Customization**

- Waste reduction in customized production
- Just-in-Time (JIT) systems
- Continuous improvement (Kaizen)
- Value stream mapping
- Flexible workflow design
- **Case Study:** Toyota Production System adaptation for customization

## **Module 4: Digital Twin & Simulation Technology**

- Digital twin modeling concepts
- Virtual production simulation
- Predictive maintenance systems
- Process optimization techniques
- Risk reduction in production design
- **Case Study:** GE Aviation digital twin for jet engine production

## **Module 5: Additive Manufacturing (3D Printing)**

- Rapid prototyping techniques
- On-demand production systems
- Material innovation in 3D printing
- Cost reduction strategies
- Design freedom in manufacturing
- **Case Study:** Adidas 3D-printed footwear customization

## **Module 6: AI & Data-Driven Manufacturing**

- Machine learning in production forecasting
- Predictive analytics for demand planning
- Smart quality control systems
- Big data integration in factories
- AI-based customization engines
- **Case Study:** Amazon AI-driven supply chain optimization

## **Module 7: Supply Chain 4.0 & Agile Logistics**

- Real-time supply chain visibility
- Blockchain in manufacturing traceability
- Agile sourcing strategies
- Demand-driven logistics systems
- Risk mitigation in global supply chains
- **Case Study:** Zara fast fashion responsive supply chain

## **Module 8: Customer-Centric Product Design**

- Modular design systems
- Co-creation with customers
- Mass personalization techniques
- UX-driven product engineering
- Digital platforms for customization
- **Case Study:** Nike By You customization platform

## **Training Methodology**

This course employs a participatory and hands-on approach to ensure practical learning, including:

- Interactive lectures and presentations.
- Group discussions and brainstorming sessions.
- Hands-on exercises using real-world datasets.
- Role-playing and scenario-based simulations.
- Analysis of case studies to bridge theory and practice.
- Peer-to-peer learning and networking.
- Expert-led Q&A sessions.
- Continuous feedback and personalized guidance.

## **Register as a group from 3 participants for a Discount**

Send us an email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) or call +254769199797

## **Certification**

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

## **Tailor-Made Course**

*We also offer tailor-made courses based on your needs.*

## **Key Notes**

- a. The participant must be conversant with English.
- b. Upon completion of training the participant will be issued with an Authorized Training Certificate
- c. Course duration is flexible and the contents can be modified to fit any number of days.
- d. The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- e. One-year post-training support Consultation and Coaching provided after the course.

f. Payment should be done at least a week before commence of the training, to FINESKILL TRAINING CENTER account, as indicated in the invoice so as to enable us prepare better for you.

## Upcoming Scheduled Sessions

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 07 Sep 2026 | 11 Sep 2026 | Online   | \$1,500 |
| 14 Sep 2026 | 18 Sep 2026 | Online   | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Online   | \$1,500 |
| 28 Sep 2026 | 02 Oct 2026 | Online   | \$1,500 |
| 05 Oct 2026 | 09 Oct 2026 | Online   | \$1,500 |
| 12 Oct 2026 | 16 Oct 2026 | Online   | \$1,500 |
| 19 Oct 2026 | 23 Oct 2026 | Online   | \$1,500 |
| 26 Oct 2026 | 30 Oct 2026 | Online   | \$1,500 |

Ready to enroll or request a customized program? Book online or contact us:

Register Online Now

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)