

# Public Order Policing and Crowd Management Training Course

## Professional Development Training Course Outline

|          |             |               |                         |
|----------|-------------|---------------|-------------------------|
| Category | Criminology | Duration      | 5 Days                  |
| Base Fee | \$1,500 USD | Delivery Mode | Online / On-site Hybrid |

### Course Introduction

In an increasingly globalized world, public order policing and crowd management have emerged as crucial elements of urban safety, crisis response, and event security. Training Course on Public Order Policing & Crowd Management is designed for law enforcement officers, private security teams, and public safety professionals who aim to master the principles and practices of maintaining order during protests, demonstrations, large public events, and civil unrest. With a deep dive into tactical crowd control, de-escalation techniques, and legal frameworks, the course ensures participants are well-equipped to handle real-world challenges with confidence and professionalism.

Built on international best practices and case studies from diverse policing environments, the course also addresses the balance between civil rights protection and effective police action. Participants will gain advanced insights into risk mitigation, incident command systems, non-lethal force deployment, and communication protocols for crowd engagement. This is a highly practical and scenario-based training program suited for modern public safety demands.

### Programme Curriculum

#### Public Order Policing and Crowd Management Training Course

##### Introduction

In an increasingly globalized world, public order policing and crowd management have emerged as crucial elements of urban safety, crisis response, and event security. Public Order Policing and Crowd Management Training Course is designed for law enforcement officers, private security teams, and public safety professionals who aim to master the principles and practices of maintaining order during protests, demonstrations, large public events, and civil unrest. With a deep dive into tactical crowd control, de-escalation techniques, and legal frameworks, the course ensures participants are well-equipped to handle real-world challenges with confidence and professionalism.

Built on international best practices and case studies from diverse policing environments, the course also addresses the balance between civil rights protection and effective police action. Participants will gain advanced insights into risk mitigation, incident command systems, non-lethal force deployment, and communication protocols for crowd engagement. This is a highly practical and scenario-based training program suited for modern public safety demands.

### **Course Objectives**

1. Understand the core principles of public order policing.
2. Master crowd psychology and behavioral dynamics.
3. Apply de-escalation strategies in high-stress environments.
4. Execute lawful use of force and rules of engagement.
5. Design effective crowd control strategies for public events.
6. Implement risk assessment and mitigation frameworks.
7. Develop competence in incident command and communication systems.
8. Evaluate intelligence-led policing in managing protests.
9. Understand legal standards and human rights obligations.
10. Utilize technology and surveillance tools for crowd monitoring.
11. Learn inter-agency coordination and joint operations.
12. Conduct after-action reviews and continuous improvement protocols.
13. Build capacity in community policing and public trust management.

### **Target Audience**

1. Law Enforcement Officers
2. Riot Control Units
3. Private Security Professionals
4. Event Security Coordinators
5. Emergency Management Personnel
6. Military Police Units
7. Government and Intelligence Agencies
8. Human Rights and Legal Compliance Officers

**Course Duration:** 5 days

### **Course Modules**

#### **Module 1: Fundamentals of Public Order Policing**

- Historical evolution of public order policing
- Key principles and global best practices
- Roles and responsibilities in crowd policing
- Law vs. order: Legal frameworks
- Human rights standards in crowd operations
- **Case Study:** G20 Summit Protests (Toronto, 2010)

#### **Module 2: Crowd Behavior and Risk Assessment**

- Understanding crowd psychology
- Identifying crowd types and potential risks
- Stages of crowd escalation
- Early warning indicators
- Behavioral intervention strategies
- **Case Study:** Hillsborough Disaster (UK, 1989)

#### **Module 3: Tactical Planning and Deployment**

- Planning tools and checklists
- Route planning and barrier setup
- Officer positioning and formations
- Command structure and briefing
- Safety zones and containment tactics
- **Case Study:** Charlottesville Rally Response (USA, 2017)

#### **Module 4: Use of Force and Non-Lethal Equipment**

- Continuum of force and legal use
- Crowd dispersal tools (tear gas, rubber bullets)
- Body cameras and accountability
- Equipment selection and deployment
- Injury minimization and safety protocol
- **Case Study:** Hong Kong Protests Policing (2019–2020)

#### **Module 5: Communication and Public Engagement**

- Media handling and press coordination
- Negotiation techniques and liaisons
- Crowd messaging and de-escalation
- Use of public address systems
- Building public trust and transparency
- **Case Study:** Standing Rock Protests (USA, 2016)

#### **Module 6: Intelligence and Surveillance in Crowd Control**

- Intelligence gathering pre-event
- Real-time situational awareness
- Use of drones and surveillance tech
- Legal boundaries of crowd surveillance
- Integration with social media monitoring
- **Case Study:** Capitol Riot Analysis (USA, 2021)

#### **Module 7: Multi-Agency Coordination and Logistics**

- Role of joint command centers
- Coordination with EMS, fire, and city authorities
- Logistics of large-scale deployments
- Mutual aid agreements and MOUs
- Unified communication channels
- **Case Study:** London Olympics Policing (2012)

#### **Module 8: Post-Event Review and Continuous Improvement**

- Debriefing procedures and documentation
- Lessons learned and after-action reports
- Psychological support for officers
- Community feedback and response
- Incorporating feedback into SOPs
- **Case Study:** Minneapolis Protest Policing Review (2020)

#### **Training Methodology**

- Scenario-based simulations and practical drills
- Case study analysis and real-time critiques

- Expert-led lectures and workshops
- Interactive group activities and role play
- Multimedia presentations and training videos
- Comprehensive participant workbooks and toolkits

#### **Register as a group from 3 participants for a Discount**

Send us an email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) or call +254769199797

#### **Certification**

*Upon successful completion of this training, participants will be issued with a globally- recognized certificate.*

#### **Tailor-Made Course**

*We also offer tailor-made courses based on your needs.*

#### **Key Notes**

- The participant must be conversant with English.
- Upon completion of training the participant will be issued with an Authorized Training Certificate
- Course duration is flexible and the contents can be modified to fit any number of days.
- The course fee includes facilitation training materials, 2 coffee breaks, buffet lunch and A Certificate upon successful completion of Training.
- One-year post-training support Consultation and Coaching provided after the course.
- Payment should be done at least a week before commence of the training, to FINESKILL TRAINING CENTER account, as indicated in the invoice so as to enable us prepare better for you.

## **Upcoming Scheduled Sessions**

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 07 Sep 2026 | 11 Sep 2026 | Physical | \$1,500 |
| 14 Sep 2026 | 18 Sep 2026 | Physical | \$1,500 |
| 21 Sep 2026 | 25 Sep 2026 | Physical | \$1,500 |
| 28 Sep 2026 | 02 Oct 2026 | Physical | \$1,500 |
| 05 Oct 2026 | 09 Oct 2026 | Physical | \$1,500 |
| 12 Oct 2026 | 16 Oct 2026 | Physical | \$1,500 |
| 19 Oct 2026 | 23 Oct 2026 | Physical | \$1,500 |

| Start Date  | End Date    | Location | Price   |
|-------------|-------------|----------|---------|
| 26 Oct 2026 | 30 Oct 2026 | Physical | \$1,500 |

---

---

Ready to enroll or request a customized program? Book online or contact us:

[Register Online Now](#)

Email: [info@fineskilltrainingcenter.com](mailto:info@fineskilltrainingcenter.com) | Website: [www.fineskilltrainingcenter.com](http://www.fineskilltrainingcenter.com)